# HEIDRICK & STRUGGLES

**Second Quarter 2024 Results** 

July 29, 2024

### Cautionary Statement Regarding Forward-Looking Information

This presentation contains forward-looking statements within the meaning of the federal securities laws, including statements regarding guidance for the third guarter of 2024. The forward-looking statements are based on current expectations, estimates, forecasts, and projections about the industry in which we operate and management's beliefs and assumptions. Forward-looking statements may be identified by the use of words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," "estimates," "outlook," "projects," "forecasts," "aim" and similar expressions. Forward-looking statements are not guarantees of future performance, rely on a number of assumptions, and involve certain known and unknown risks and uncertainties that are difficult to predict, many of which are beyond our control. Factors that may cause actual outcomes and results to differ materially from what is expressed, forecasted or implied in the forward-looking statements include, among other things, our ability to attract, integrate, develop, manage, retain and motivate gualified consultants and senior leaders; our ability to prevent our consultants from taking our clients with them to another firm; our ability to maintain our professional reputation and brand name; our clients' ability to restrict us from recruiting their employees; our heavy reliance on information management systems; risks arising from our implementation of new technology and intellectual property to deliver new products and services to our clients; our dependence on third parties for the execution of certain critical functions; the fact that we face the risk of liability in the services we perform; the fact that data security, data privacy and data protection laws and other evolving regulations and cross-border data transfer restrictions may limit the use of our services and adversely affect our business; any challenges to the classification of our on-demand talent as independent contractors; the fact that increased cybersecurity requirements, vulnerabilities, threats and more sophisticated and targeted cyber-related attacks could pose a risk to our systems, networks, solutions, services and data; the fact that our net revenue may be affected by adverse macroeconomic or labor market conditions, including impacts of inflation and effects of geopolitical instability; the aggressive competition we face; the impact of foreign currency exchange rate fluctuations; our ability to access additional credit; social, political, regulatory, legal and economic risks in markets where we operate, including the impact of the ongoing war in Ukraine and the conflict in Israel and the Gaza strip, the risks of an expansion or escalation of those conflicts and our ability to quickly and completely recover from any disruption to our business; unfavorable tax law changes and tax authority rulings; our ability to realize the benefit of our net deferred tax assets; the fact that we may not be able to align our cost structure with net revenue; any impairment of our goodwill, other intangible assets and other long-lived assets; our ability to maintain an effective system of disclosure controls and internal control over our financial reporting and produce accurate and timely financial statements; our ability to execute and integrate future acquisitions; and the fact that we have anti-takeover provisions that make an acquisition of us difficult and expensive. We caution the reader that the list of factors may not be exhaustive. For more information on these risks, uncertainties and other factors, refer to our Annual Report on Form 10-K for the year ended December 31, 2023, under the heading "Risk Factors" in Item 1A. The forward-looking statements contained in this press release speak only as of the date of this press release. We undertake no obligation to update publicly any forward-looking statements, whether as a result of new information, future events or otherwise.

### Non-GAAP Financial Measures & Currency Presentation

### NON-GAAP FINANCIAL MEASURES

To supplement the financial results presented in accordance with generally accepted accounting principles in the United States ("GAAP"), Heidrick & Struggles presents certain non-GAAP financial measures. A "non-GAAP financial measure" is defined as a numerical measure of a company's financial performance that excludes or includes amounts different than the most directly comparable measure calculated and presented in accordance with GAAP in the statements of comprehensive income, balance sheets or statements of cash flow of the Company.

Reconciliations of these non-GAAP financial measures with the most directly comparable measures calculated and presented in accordance with GAAP are provided in the appendix.

The Company evaluates its results of operations on both an as reported and a constant currency basis. The constant currency presentation is a non-GAAP financial measure, which excludes the impact of fluctuations in foreign currency exchange rates. The Company believes providing constant currency information provides valuable supplemental information regarding its results of operations, consistent with how it evaluates its performance. The Company calculates constant currency percentages by converting its financial results in a local currency for a period using the average exchange rate for the prior period to which it is companing. This calculation may differ from similarly-titled measures used by other companies.

#### **CURRENCY PRESENTATION**

All currency amounts presented in millions except for earnings per share data.

#### APPENDIX CURRENCY PRESENTATION

All currency amounts presented in thousands except for earnings per share data.



### Investment Highlights

Immense opportunity to create value for clients, colleagues and investors by discovering, assessing and enabling exceptional leaders

### PREEMINENT GLOBAL CONSULTANCY

- World class brand with top of the house relationships
- Strong and unique collection of assets enable Right to Win
- Powerful platform to grow scale and impact technology and IP

### EVER EXPANDING ADDRESSABLE MARKET

- Conduct vital work that serves a huge and growing market
- Client needs continue to grow in scale and urgency
- Major opportunity to grow firm's impact and value

### **NEW LEADERSHIP**

- CEO Tom Monahan and President Tom Murray appointed in early 2024
- Establishment of a culture of client-led excellence
- Implemented restructuring in Q2 2024 to accelerate growth

### EXPANSION OF INDUSTRY EXPERTISE & CAPABILITIES

- Expanding in areas of greatest growth potential, capitalizing on secular tailwinds and growing global digital platform
- Creating solutions that lift client performance and leaders
- Delivering "bionic" value by leveraging technology and Al

### MARGIN EXPANSION OPPORTUNITY

- Enhanced operating model and focused execution create significant room for margin expansion both organically and inorganically
- Integrated product positioning with One Heidrick approach

### STRONG CASH FLOW AND BALANCE SHEET

- Zero debt
- Strong free cash flow
- Disciplined and balanced capital allocation underscores commitment to growth and returning capital to shareholders

# Financial Highlights

Heidrick & Struggles continues to deliver strong financial performance



Quarterly net revenue of \$278.6 million; on a constant currency basis\*, net revenue was \$279.8 million for the second quarter



**ADIUSTED EBITDA\*** 

Adjusted EBITDA\* of \$28.8 million and Adjusted EBITDA Margin\* of 10.3% for the second guarter



**NET INCOME** 

Including unusual charges, net loss of \$5.2 million for the second guarter

Adjusted net income of \$14.1 million



EARNINGS PER SHARE

Including unusual charges, diluted loss per share of \$0.25 for the second quarter

Adjusted diluted earnings per share of \$0.67

"Our team delivered a strong second quarter. In a very complex operating environment, clients continue to need help engaging, assessing and enabling critical leadership talent – and our world-class colleagues met those needs with energy and creativity. This work helped propel our second guarter revenue beyond the high end of our outlook range while generating a double-digit EBITDA margin."

"Even as we focused on delivering value to clients, we also made important changes to our leadership team and staffing levels. As a result, we enter the second half of the year with more focused solutions and better alignment of our organization with client needs. Going forward, we are tightly focused on accelerating returns from our recent investment cycle and on creating unmatched value for clients, colleagues and investors."

- Tom Monahan, CEO

\* Non-GAAP Financial Measure HEIDRICK & STRUGGLES

# Diversification Drives Client Impact and Growth



### **EXECUTIVE SEARCH**

- 1.5% year over year revenue growth for the second quarter
- Adjusted EBITDA margin 25.1% for the second quarter
- Performance highlights versus Q2'23 include:
  - Productivity increased
  - Average revenue per search increased



#### ON-DEMAND TALENT

- 6.8% year over year revenue growth for the second quarter
- Adjusted EBITDA margin (3.9)% for the first quarter
- Performance highlights versus Q2'23 include:
  - Total Contract Value increased
  - Value of extensions increased
  - Longer project durations extending into 2025



### HEIDRICK CONSULTING

- 6.2% year over year revenue growth for the second quarter
- Confirmations up 19.3% over Q2'23
- Adjusted EBITDA margin (5.2)% for the second quarter
- Leadership and Purpose Driven Change best practices driving business

### HEIDRICK DIGITAL

- Advancing enterprise platform through digital enhancements, proprietary data and IP
  - Developing digital product portfolio, including Navigator and Assessments
    - Multiple clients signed and a growing pipeline



# Consolidated Financial Highlights

QUARTERLY NET REVENUE AND ADJUSTED EBITDA\* TRENDS



9.0% CAGR since Q2 2017

9.3% CAGR since Q2 2017

# Consolidated Financial Highlights

QUARTERLY ADJUSTED EBITDA MARGIN\* AND ADJUSTED DILUTED EPS\* TRENDS

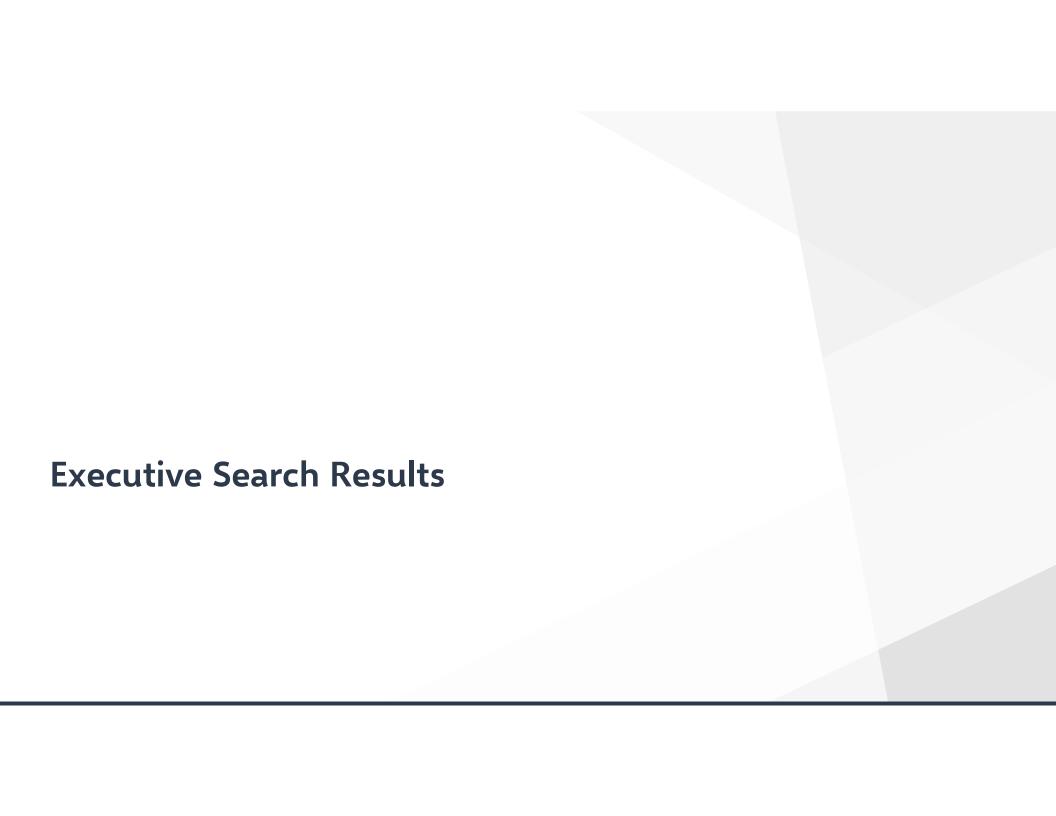


Consistently profitable

High single-digit/double-digit margin quarters

41 consecutive quarters of profitability

\* Non-GAAP Financial Measure



### Executive Search Financial Highlights

QUARTERLY NET REVENUE AND ADJUSTED EBITDA\* TRENDS



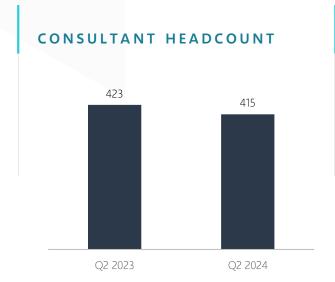


6.6% CAGR since Q2 2017

11.1% CAGR since Q2 2017

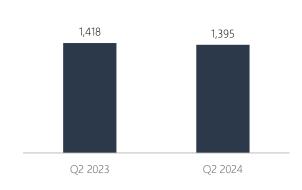
Strong profitability drives opportunities for other business segments

# Executive Search Operational Highlights



2% year-over-year consultant headcount decrease

### SEARCH CONFIRMATIONS



2% year-over-year decrease in confirmation volume

### CONSULTANT PRODUCTIVITY (\$M)



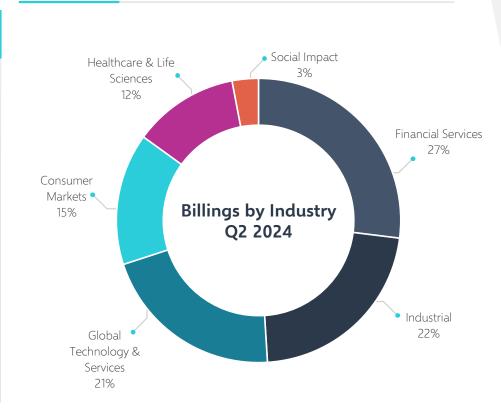
Trailing twelve-month productivity decrease due to higher revenue and higher average consultant headcount

### Diversified Mix Of Business In Executive Search

### COMPARISON OF INDUSTRY BILLINGS

### Q2 2024 vs. Q2 2023 23% 15% 3% 2% -4% -9% Healthcare & Social Impact Financial Industrial Global Consumer Services Technology & Markets Life Sciences Services

### MIX OF INDUSTRIES





## On-Demand Talent Financial Highlights

QUARTERLY NET REVENUE AND ADJUSTED EBITDA\* TRENDS



6.8% year over year growth

On-Demand Talent is currently in the investment and scaling phase



# Heidrick Consulting Financial Highlights

QUARTERLY NET REVENUE AND ADJUSTED EBITDA\* TRENDS



6.1% CAGR since Q2 2017

Restructured in Q2 2024 with new leadership focused on scaling offers built on proprietary data and intellectual property to drive more consistent performance

**Balance Sheet & Liquidity** 

# Strong & Flexible Balance Sheet

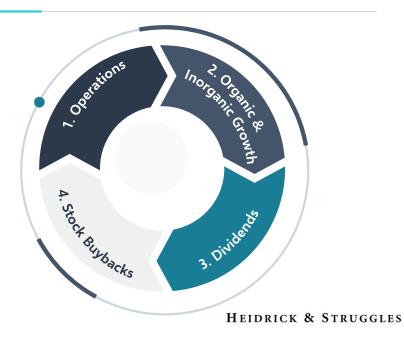
CASH & MARKETABLE SECURITIES, NET OF DEBT



### CASH PROVIDED BY OPERATING ACTIVITIES

(\$M)	June 30, 2024	June 30, 2023
For the quarter ending:	\$62.5	\$46.9

### **USE OF CASH PRIORITIZATION**



# **Appendix**

Reconciliation of GAAP to Non-GAAP Financial Measures

# Adjusted Net Income & Earnings Per Share

We define Adjusted Net Income as net income excluding impairment charges, restructuring charges and earnout fair value adjustments, net of tax.

		Three Mor		inded	Six Months Ended June 30,				
(In \$ thousands)		June 2024	2023		2024		2023		
Net income (loss)	\$	(5,157)	\$	8,982	\$	8,875	\$	24,568	
Adjustments									
Impairment charges, net of tax		14,190		6,038		14,190		6,038	
Earnout adjustments, net of tax		749		-		749		-	
Restructuring charges, net of tax		4,291		-		4,291		-	
Total adjustments	-	19,230		6,038		19,230		6,038	
Adjusted net income	\$	14,073	\$	15,020	\$	28,105	\$	30,606	
Weighted-average common shares outstanding									
Basic		20,259		20,010		20,202		19,958	
Diluted		20,865		20,637		21,061		20,701	
Earnings per common share									
Basic	\$	(0.25)	\$	0.45	\$	0.44	\$	1.23	
Diluted	\$	(0.25)	\$	0.44	\$	0.42	\$	1.19	
Adjusted earnings per common share									
Basic	\$	0.69	\$	0.75	\$	1.39	\$	1.53	
Diluted	\$	0.67	\$	0.73	\$	1.33	\$	1.48	

# Adjusted EBITDA & Adjusted EBITDA Margin

Adjusted EBITDA is defined as net income before interest, other income or expense, income taxes, depreciation and amortization, as adjusted, to the extent they occur, for earnout accretion, earnout fair value adjustments, contingent compensation, deferred compensation plan income or expense, certain reorganization costs, impairment charges and restructuring charges.

	Three Months Ended June 30, 2024										
(In \$ thousands)	Americas	Europe	Asia Pacific	Total Search	On Demand Talent	Heidrick Consulting	R&D	Corporate	Total		
Revenue before reimbursements (net revenue)	\$147,078	\$40,082	\$22,807	\$209,967	\$41,895	\$26,764	\$0	\$0	\$278,626		
Operating income (loss) <sup>1</sup>	44,895	458	1,468	46,821	(21,695)	(6,530)	(5,605)	(17,174)	(4,183)		
Adjustments											
Depreciation	719	29	115	863	117	82	809	119	1,990		
Intangible amortization	6	14	-	20	1,533	367	-	-	1,920		
Earnout accretion	-	-	-	-	409	60	-	-	469		
Earnout fair value adjustments	-	-	-	-	1,125	86	-	-	1,211		
Acquisition contingent compensation	295	-	-	295	1,835	1,155	-	-	3,285		
Deferred compensation plan	920	-	-	920	-	18	15	3	956		
Reorganization costs	-	-	-	-	-	-	-	-	-		
Impairment charges	-	1,463	-	1,463	14,761	-	-	-	16,224		
Restructuring charges	1,277	876	157	2,310	286	3,367	-	976	6,939		
Total adjustments	3,217	2,382	272	5,871	20,066	5,135	824	1,098	32,994		
Adjusted EBITDA	\$48,112	\$2,840	\$1,740	\$52,692	(\$1,629)	(\$1,395)	(\$4,781)	(\$16,076)	\$28,811		
Adjusted EBITDA margin	32.7%	7.1%	7.6%	25.1%	(3.9%)	(5.2%)	(1.7%)	(5.8%)	10.3%		

	Three Months Ended June 30, 2023										
					On Demand	Heidrick					
(In \$ thousands)	Americas	Europe	Asia Pacific	Total Search	Talent	Consulting	R&D	Corporate	Total		
Revenue before reimbursements (net revenue)	\$138,563	\$45,567	\$22,649	\$206,779	\$39,240	\$25,206	\$0	\$0	\$271,225		
Operating income (loss) <sup>1</sup>	43,144	2,432	1,364	46,940	(2,862)	(10,686)	(5,658)	(14,149)	13,585		
Adjustments											
Depreciation	743	292	262	1,297	116	183	416	160	2,172		
Intangible amortization	10	39	4	53	2,151	443	-	-	2,647		
Earnout accretion	-	-	-	-	394	57	-	-	451		
Earnout fair value adjustments	-	-	-	-	-	-	-	-	-		
Acquisition contingent compensation	641	524	-	1,165	1,561	1,058	-	-	3,784		
Deferred compensation plan	1,541	-	-	1,541	-	37	24	1	1,603		
Reorganization costs	-	2,169	-	2,169	1,227	-	-	-	3,396		
Impairment charges	-	-	-	-	-	7,246	-	-	7,246		
Restructuring charges	-	-	-	-	-	-	-	-	-		
Total adjustments	2,935	3,024	266	6,225	5,449	9,024	440	161	21,299		
Adjusted EBITDA	\$46,079	\$5,456	\$1,630	\$53,165	\$2,587	(\$1,662)	(\$5,218)	(\$13,988)	\$34,884		
Adjusted EBITDA margin	33.3%	12.0%	7.2%	25.7%	6.6%	(6.6%)	(1.9%)	(5.2%)	12.9%		

<sup>&</sup>lt;sup>1</sup> The Company does not allocate interest income or expense, other income or expense, and the provision for income taxes to the Company's reportable operating segments. As such, the Company has concluded that operating income (loss) represents the most directly comparable measure of financial performance presented in accordance with U.S. GAAP for the reconciliation of Adjusted EBITDA in this presentation.

# Adjusted EBITDA & Adjusted EBITDA Margin

Adjusted EBITDA is defined as net income before interest, other income or expense, income taxes, depreciation and amortization, as adjusted, to the extent they occur, for earnout accretion, earnout fair value adjustments, contingent compensation, deferred compensation plan income or expense, certain reorganization costs, impairment charges and restructuring charges.

	Six Months Ended June 30, 2024										
(In \$ thousands)	Americas	Europe	Asia Pacific	Total Search	On Demand Talent	Heidrick Consulting	R&D	Corporate	Total		
Revenue before reimbursements (net revenue)	\$283,757	\$81,563	\$46,128	\$411,448	\$79,752	\$52,623	\$0	\$0	\$543,823		
Operating income (loss) <sup>1</sup>	84,376	3,516	4,461	92,353	(26,544)	(10,372)	(11,320)	(32,026)	12,091		
Adjustments											
Depreciation	1,477	310	317	2,104	248	279	1,563	289	4,483		
Intangible amortization	9	28	-	37	3,368	812	-	-	4,217		
Earnout accretion	-	-	-	-	815	120	-	-	935		
Eamout fair value adjustments	-	-	-	-	1,125	86	-	-	1,211		
Acquisition contingent compensation	(335)	-	-	(335)	3,391	2,217	-	-	5,273		
Deferred compensation plan	3,179	-	-	3,179	-	69	51	7	3,306		
Reorganization costs	-	-	-	-	-	-	-	-	-		
Impairment charges	-	1,463	-	1,463	14,761	-	-	-	16,224		
Restructuring charges	1,277	876	157	2,310	286	3,367		976	6,939		
Total adjustments	5,607	2,677	474	8,758	23,994	6,950	1,614	1,272	42,588		
Adjusted EBITDA	\$89,983	\$6,193	\$4,935	\$101,111	(\$2,550)	(\$3,422)	(\$9,706)	(\$30,754)	\$54,679		
Adjusted EBITDA margin	31.7%	7.6%	10.7%	24.6%	(3.2%)	(6.5%)	(1.8%)	(5.7%)	10.1%		

	Six Months Ended June 30, 2023										
					On Demand	Heidrick					
(In \$ thousands)	Americas	Europe	Asia Pacific	Total Search	Talent	Consulting	R&D	Corporate	Total		
Revenue before reimbursements (net revenue)	\$265,890	\$84,498	\$46,878	\$397,266	\$70,357	\$42,919	\$0	\$0	\$510,542		
Operating income (loss) <sup>1</sup>	81,843	4,144	4,646	90,633	(7,226)	(13,802)	(11,186)	(27,063)	31,356		
Adjustments											
Depreciation	1,499	598	543	2,640	201	351	664	320	4,176		
Intangible amortization	19	78	8	105	3,868	543	-	-	4,516		
Earnout accretion	-	-	-	-	585	57	-	-	642		
Eamout fair value adjustments	-	-	-	-	-	-	-	-	-		
Acquisition contingent compensation	1,252	548	-	1,800	2,585	1,058	-	-	5,443		
Deferred compensation plan	3,590	-	-	3,590	-	90	53	3	3,736		
Reorganization costs	-	2,169	-	2,169	1,227	-	-	-	3,396		
Impairment charges	-	-	-	-	-	7,246	-	-	7,246		
Restructuring charges	-	-	-	-	-	-	-	-	-		
Total adjustments	6,360	3,393	551	10,304	8,466	9,345	717	323	29,155		
Adjusted EBITDA	\$88,203	\$7,537	\$5,197	\$100,937	\$1,240	(\$4,457)	(\$10,469)	(\$26,740)	\$60,511		
Adjusted EBITDA margin	33.2%	8.9%	11.1%	25.4%	1.8%	(10.4%)	(2.1%)	(5.2%)	11.9%		

<sup>&</sup>lt;sup>1</sup> The Company does not allocate interest income or expense, other income or expense, and the provision for income taxes to the Company's reportable operating segments. As such, the Company has concluded that operating income (loss) represents the most directly comparable measure of financial performance presented in accordance with U.S. GAAP for the reconciliation of Adjusted EBITDA in this presentation.

# HEIDRICK & STRUGGLES

Suzanne Rosenberg, VP, Investor Relations

srosenberg@heidrick.com